Second Regular Session - 2022

IN THE SENATE

SENATE BILL NO. 1329

BY HEALTH AND WELFARE COMMITTEE

1	AN ACT
2	RELATING TO THE EXTENDED EMPLOYMENT SERVICES PROGRAM; REPEALING CHAPTER 63,
3	TITLE 33, IDAHO CODE, RELATING TO THE EXTENDED EMPLOYMENT SERVICES PRO-
4	GRAM; AMENDING TITLE 56, IDAHO CODE, BY THE ADDITION OF A NEW CHAPTER 17,
5	TITLE 56, IDAHO CODE, TO DEFINE TERMS, TO ESTABLISH THE EXTENDED EMPLOY-
6	MENT SERVICES PROGRAM IN THE DEPARTMENT OF HEALTH AND WELFARE, TO ES-
7	TABLISH PROVISIONS REGARDING PROGRAM ELIGIBILITY AND ADMINISTRATION,
8	TO ESTABLISH PROVISIONS REGARDING COVERED SERVICES AND INDIVIDUAL PRO-
9	GRAM PLANS, AND TO ESTABLISH PROVISIONS REGARDING PROGRAM PROVIDERS;
10	AND DECLARING AN EMERGENCY AND PROVIDING AN EFFECTIVE DATE.

Be It Enacted by the Legislature of the State of Idaho:

SECTION 1. That Chapter 63, Title 33, Idaho Code, be, and the same is hereby repealed.

SECTION 2. That Title 56, Idaho Code, be, and the same is hereby amended by the addition thereto of a <u>NEW CHAPTER</u>, to be known and designated as Chapter 17, Title 56, Idaho Code, and to read as follows:

17 CHAPTER 17
18 EXTENDED EMPLOYMENT SERVICES PROGRAM

56-1701. DEFINITIONS. As used in this chapter:

- (1) "Competitive integrated employment" means work performed on a full-time or part-time basis:
 - (a) For which an individual is compensated at a rate that shall not be less than the higher of the rate specified in section 6(a)(1) of the fair labor standards act of 1938 or the rate specified in the applicable state or local minimum wage law; and is not less than the customary rate paid by the employer for the same or similar work performed by other employees who are not individuals with disabilities, and who are similarly situated in similar occupations by the same employer and who have similar training, experience, and skills; or in the case of an individual who is self-employed, yields an income that is comparable to the income received by other individuals who are not individuals with disabilities, and who are self-employed in similar occupations or perform similar tasks and who have similar training, experience, and skills; and who is eligible for the level of benefits provided to other employees;
 - (b) That is at a location where the employee interacts with other persons who are not individuals with disabilities, not including supervisory personnel or individuals who are providing services to such employee, to the same extent that individuals who are not individuals with disabilities and who are in comparable positions interact with other persons; and

- (c) That presents opportunities for advancement that are similar to those for other employees who are not individuals with disabilities and who have similar positions.
- (2) "Department" means the department of health and welfare.

- (3) "Extended employment services" means long-term maintenance services that assist participants in maintaining employment or gaining employment skills in preparation for community employment or that provide assistance to adult participants within an industry or a business setting or a community rehabilitation program intended to maintain paid employment. Extended employment services include individual community-based supported employment, group community-based supported employment, and work services.
- (4) "Fading" means the incremental reduction of support on the job as the participant gains skills and independence. Fading begins once the participant has mastered parts of the job to ensure the participant does not become dependent.
- (5) "Group community-based supported employment" means self-employment or paid employment that is:
 - (a) For a group of no more than eight (8) participants who are paid at least minimum wage and who, because of their disabilities, need ongoing support to maintain employment;
 - (b) Conducted in a variety of community and industry settings where participants have opportunities to interact with coworkers or others without known paid work supports, at least to the extent that those opportunities typically exist in that work setting;
 - (c) Supported by training and supervision needed to maintain that employment; and
 - (d) Not conducted in the work services area of a provider.
- (6) "Individual community-based supported employment" means self-employment or paid employment:
 - (a) For which a participant is paid a competitive wage;
 - (b) For which the participant, because of the participant's disability, needs ongoing support to maintain the employment;
 - (c) That is conducted in a community or industry setting where persons without known paid work supports are employed; and
 - (d) That is supported by authorized activities needed to sustain paid work by persons with disabilities, including but not limited to supervision and training.
- (7) "Individual program plan" means a plan for extended employment services appropriate for an individual participant based on the participant's needs and personal goals.
- (8) "Noncompetitive employment" means employment where individuals with disabilities are not paid the same rate as people without disabilities for doing the same or similar work, there are no opportunities for advancement, and wages are productivity-based with no lower limit.
- (9) "Nonintegrated employment" means employment where work is performed at a location where the employee does not have the opportunity to interact with individuals without disabilities. Typically, these employment settings are created for the express purpose of employing people with disabilities in a provider-owned facility or group congregate setting.

- (10) "Participant" means a person eligible for and enrolled in the program established pursuant to this chapter.
- (11) "Program" means the extended employment services program established by this chapter.
- (12) "Provider" means a community rehabilitation program services provider approved by the department to provide extended employment services.
- (13) "Work services" means activities, typically conducted on provider premises, intended to assist participants in understanding the value and demands of work and developing functional capacities that increase or maintain the skill sets needed to achieve and maintain employment.
- 56-1702. PROGRAM ESTABLISHED. (1) There is hereby established in the department an extended employment services program for the purpose of increasing employment opportunities for program participants. The program shall be administered by the department. Extended employment services offered under this program are separate and apart from any federal program but may be collaborative with and supportive of federal programs.
 - (2) Program services shall be:

- (a) Provided when eligible individuals do not have access to comparable services or have fully utilized comparable services for which they are eligible; and
- (b) Separate and apart from and delivered subsequent to vocational rehabilitation services as defined in 29 U.S.C. 705(40), provided by the Idaho division of vocational rehabilitation.
- 56-1703. PROGRAM ELIGIBILITY AND ADMINISTRATION. (1) A person is eliquible to participate in the program if the person:
 - (a) Has a disability that constitutes a barrier to maintaining paid employment without long-term vocational support;
 - (b) Is sixteen (16) years of age or older; and
 - (c) Is an Idaho resident.
- (2) The department will annually review and evaluate a participant's service level needs, encourage the exercise of informed choice, and address any specific concerns.
- (3) Program participants may request that the program conduct an additional case review to evaluate service level needs at any time. The process will be collaborative with the participant and other stakeholders, as appropriate, and include the exchange of information on the array of employment type options.
 - (a) Case file reviews, interviews, and other methods may be used to determine an individual's service level needs.
 - (b) Individuals may be referred to other programs that provide employment or other supports that the extended employment services program does not provide.
 - (c) In order to receive extended employment services, a participant must either take part in an annual case review or request that the program assume the responsibility for developing an individual program plan with the participant.

(4) Each participant has the right to select the provider used, as applicable to the type and level of services identified, and may choose to receive services from a different provider at any time, subject to provider availability. A participant will contact the program manager to request services from a different approved provider.

- (5) A participant may be referred for group community-based supported employment options with documentation of a qualifying disability if the individual participates in a choice meeting facilitated by the department pursuant to 34 CFR 397.40, and the individual requests group community-based supported employment service of a program provider and accepts a noncompetitive employment placement; or if the department finds demonstrated need after the individual was found ineligible for federal vocational rehabilitation services pursuant to 34 CFR 397.
- (6) A program participant may choose work services for noncompetitive employment or nonintegrated employment. Eligible applicants for noncompetitive employment or nonintegrated employment must provide documentation of a qualifying disability, excluding youth where subminimum wage is applied pursuant to 34 CFR 397, must request services and accept nonintegrated noncompetitive employment, and must complete career counseling with the department; or the department may establish demonstrated need after the individual was found ineligible for the federal vocational rehabilitation program pursuant to 34 CFR 397.
- (7) Eligible program participants receiving services in any category may choose to receive services in a different category if criteria established by the department are met.
- (8) An individual who is unable to participate in program services for any period exceeding ten (10) consecutive calendar days will be placed into interrupted service status. Interrupted service for documented medical reasons may not exceed six (6) months. Interrupted service for nonmedical reasons may not exceed three (3) months.
 - (a) Interrupted service timelines do not apply to competitive integrated employment participants who remain connected to the competitive integrated employment employer.
 - (b) Interrupted service extended beyond the specified time frame may result in case closure.
 - (c) Providers will notify the program within five (5) business days of receipt of notice that a participant is not participating in program services.
- (9) Case closures require written notification to the participant by the provider. A good faith effort must be made to notify the participant if the case is closed. Cases will be closed from the program if one (1) or more of the following reasons are met and must include documentation in the case record that supports such reason:
 - (a) The participant has moved out of state;
 - (b) The participant has retired from employment;
 - (c) The participant no longer needs program services;
 - (d) The participant is eligible for or utilizing medicaid waiver employment supports for competitive integrated employment;
 - (e) The employer is providing long-term supports;
 - (f) The participant has received an employment type transfer;

- (g) The participant is no longer interested in pursuing employment;
- (h) The participant is medically not released to work for an extended period of time;
- (i) The participant is noncompliant, is not following through with program requirements, is no longer able to utilize the program, or has died; or
- (j) The program manager is unable to locate or contact the participant.
- (10) When there is a statewide waitlist:
- (a) Applicants will be placed on the waitlist by date of program eligibility;
- (b) Service hours for all new participants will be limited to twenty
- (20) hours per week until such time as there is no longer a waitlist;
- (c) Service hours for existing participants will be limited to existing authorized hours until such time as there is no longer a waitlist; and
- (d) Exceptions to exceed twenty (20) hours for demonstrated need will be considered by the program, contingent upon funding availability.
- (11) The department will review program service rates and contract with third-party vendors to conduct cost surveys every five (5) years. The department will survey all providers. The program may terminate or revoke the approval status and discontinue authorizing or purchasing services from providers that refuse or fail to respond to the periodic state surveys.
- 56-1704. COVERED SERVICES -- INDIVIDUAL PROGRAM PLANS. (1) Subject to available funding, the program shall provide the following services to participants, as appropriate:
 - (a) Individual community-based supported employment;
 - (b) Group community-based supported employment; and
 - (c) Work services.

- (2) The services provided to a participant shall be based on the participant's individual program plan.
 - (3) Program services must:
 - (a) Be individually planned by using person-centered principles and person- or people-first language;
 - (b) Provide assistance to participants as unique individuals with varying interests, preferences, and aptitudes;
 - (c) Be in the most integrated employment setting appropriate to the needs of a participant and consistent with the choice of the participant regarding services, providers, and goals;
 - (d) Provide the participant compensation for work performed pursuant to federal and state wage and hour laws. Uncompensated or volunteer work is not billable under the program;
 - (e) Safeguard participants against conflicts of interest, whether real or perceived; and
 - (f) Allow a participant to pursue an alternate employment type and assist the participant with referral to the applicable state agency or program provider. Any changes to the employment type must be approved by the department.
 - (4) Individual community-based supported employment services include:
 - (a) Competitive integrated employment-allowable activities that are limited to competitive integrated employment job coaching and:

- (i) Increase the participant's independence, inclusion, integration, and opportunities with the competitive integrated employment employer;
- (ii) Reinforce employer training and expectations;

- (iii) Develop, encourage, and reinforce natural supports with employer supervisors and coworkers;
- (iv) Provide short-term additional supports for employer-directed job task changes within the same job title; or
- (v) Ensure job stability and fading as appropriate;
- (b) Offsite job coaching, which may be included in an individual's program plan when determined by the individual, provider, and program staff to be the most appropriate strategy to meet the participant's needs;
- (c) Provider-directed supervision of a participant, which will be approved when the general community employer requires it as part of the terms of the participant's employment; and
- (d) Focused mentoring and extended or ongoing job coaching for competitive integrated employment.
- (5) Group community-based supported employment-allowable activities are limited to:
 - (a) Promoting and advocating for increasing the participant's independence, inclusion, integration, and community employment goals;
 - (b) Supervising, observing, and job coaching of the participant to maintain employment; and
 - (c) Training for specific job duties and tasks.
 - (6) Work services area-allowable activities are limited to:
 - (a) Promoting and advocating for increasing the participant's independence, inclusion, integration, and community employment goals;
 - (b) Supervising, observing, and job coaching the participant to maintain employment;
 - (c) Training for specific job duties and tasks;
 - (d) Training in other skills that increase the participant's employability for group community-based supported employment or competitive integrated employment;
 - (e) Providing onsite personal assistance;
 - (f) Providing simulated work training and work activities, including career counseling and information and referral support services, which assist a participant receiving subminimum wage to participate in career counseling and information and referral provided by Idaho division of vocational rehabilitation staff; and
 - (g) Increasing the participant's understanding of various career pathways and expectations of general community employers. These activities will include a component in the greater community, away from the provider-owned facility, where the participant can observe various competitive integrated jobs based on the participant's interests.
- (7) Preapproval is required for needed supports that exceed the quarterly individual program plan service level, including:
 - (a) Short-term additional supports; and
 - (b) Transportation as follows:

- (i) Group transportation delivered by the provider to community-based supported employment participants between home or the provider premises to the group community-based supported employment worksite using provider-insured vehicles. One (1) unit of transportation equals one (1) round trip; and
- (ii) Work services area transportation where the provider transports a work services area participant between home and the work services area of a provider using provider-insured vehicles. One (1) unit of transportation equals one (1) round trip.
- (8) Providers are required to report any allegations or suspicions of participant abuse to the program manager, the adult protection authority, and any other entity required under state or federal law, including as required by section 39-5303, Idaho Code.
 - (9) The following services are not allowable services:

- (a) Initial training. The program will not fund initial competitive integrated employment or self-employment job training;
- (b) Recreational activities such as parties, social gatherings, outings, and community events outside of work schedule and employer requirements;
- (c) Day habilitation activities typically conducted by an adult day services setting such as crafts, movies, relaxation, and outings;
- (d) Career exploration or career training activities provided to individuals opposed to pursuing competitive integrated employment. The program may authorize a maximum of two (2) career exploration activities annually before requiring an amended individual program plan with updated goals to reflect the participant's interest in pursuing competitive integrated employment;
- (e) Supports for which the provider's individual staff is unqualified to perform, such as professional counseling, including suicide counseling, grief counseling, and marriage or relationship counseling, and medical services, including medication management and medical transportation;
- (f) Personal support activities that support staff provide on an ongoing basis to ensure employment requirements are met, such as daily reminder phone calls for hygiene needs or other personal care needs; and
- (g) Any available service provided by another government program, which may require an individual to apply for such services. The program may request documentation of application and denial of comparable services.
- (10) Development of individual program plan.
- (a) The participant and provider will develop the participant's individual program plan using the program template. The individual program plan will include a brief summary of the participant's involvement.
- (b) Individual program plans must be signed by the participant or, if applicable, the participant's legal guardian and the provider staff who assisted with the plan preparation.
- (c) The provider will not receive payment for any services provided without an approved individual program plan.
- (d) Providers are not required to provide services after an individual program plan expires.

- (e) An individual program plan must use person-centered principles and people-first language and detail vocational goals, corresponding meaningful measurable objectives, and the participant's desired employment outcomes. A participant's individual program plan goals will be discussed, modified, revised, and updated yearly based on data from the participant's progress reports to help the participant achieve employment goals.
- (f) The participant's provider is responsible for submission of the individual program plan to the program. Revisions may be requested by the program to the individual program plan before approval. If a conflict of interest exists, the program will assume responsibility to complete the individual program plan. Timelines for submission of the individual program plan will be detailed in the provider agreement and the participant rights and responsibilities document.
- (g) The participant and provider will review progress toward vocational goals and next steps necessary to meet vocational goals. The participant will sign the progress report to acknowledge review of the report. The provider will submit a semiannual progress report for each participant to the program for each six (6) month period, starting with the individual program plan start date. Progress reports are due no later than one (1) month after the reporting period. The provider will submit an annual progress report for the twelve (12) months after the individual program plan start date, due no later than one (1) month after the end of the term date. Failure to submit a progress report in a timely manner will subject the provider to administrative review and corrective action.
- 56-1705. PROGRAM PROVIDERS -- REQUIREMENTS -- REVOCATION OF APPROVAL -- AGREEMENT REVIEW. (1) Extended employment services providers must be approved by the department prior to participation in the program. The department shall enter an agreement with each approved provider. The agreement shall specify:
 - (a) Minimum provider requirements.
 - (i) Providers must be accredited by an approved national or regional accrediting body, specific to vocational supports for individuals with disabilities. Approved program accrediting bodies will be published annually to the department's website;
 - (ii) Providers must remain in good standing with their accrediting body; and
 - (iii) Providers must ensure that staff delivering program services have forty (40) hours or more of employment supports training annually, maintain first aid and cardiopulmonary resuscitation certification, and pass a criminal history background check annually;
 - (b) Services to be offered by the provider;
 - (c) Scope of work under the agreement;
 - (d) Service fees; and

 (e) Other terms, conditions, and provisions as determined by the department.

(2) The department may terminate or revoke the approval status and discontinue authorizing or purchasing services from providers for actions in violation of the agreement or program requirements.

- (3) A provider agreement shall be reviewed annually by the department and is subject to revision as required by the department.
- (4) Providers must maintain program participant files for five (5) years from the last date of service.
- (5) The program may audit billing records and other documentation submitted by providers to verify the accuracy of such records.
- (6) The program may deny, revoke, or recover service payments if the provider fails to comply with the terms of the provider agreement.
- SECTION 3. An emergency existing therefor, which emergency is hereby declared to exist, this act shall be in full force and effect on and after July 1, 2022.